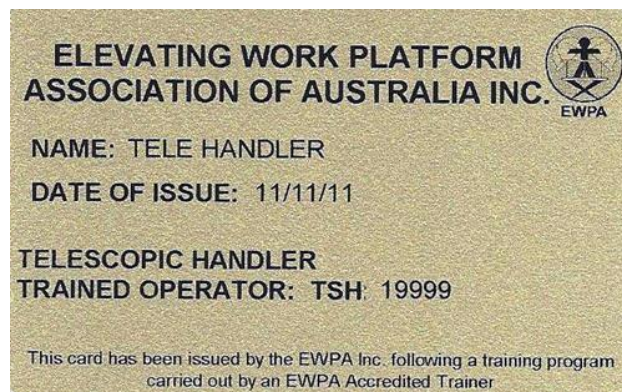


Information Sheet

OLD AND NEW GOLD CARD TRAINING PROGRAMS

The purpose of this document is to clarify the differences between the old and the new Gold Card Training Programs.

OLD CARD



NEW CARD



OLD CARD TRAINING PROGRAM: November 2009 – 31 January 2014

The old Gold Card program was originally designed as Duty of Care training and was a toolbox style delivery.

The content was driven by industry needs; and assisted in meeting duty of care requirements under the OHS/WHS Acts and Regulations in place during that period.

NEW GOLD CARD INDUSTRY TRAINING PROGRAM: since 1 February 2014

The introduction of the new course included the following changes:

- Additional content on risk management.
- Newly designed learning and assessment resources, mapped to a Unit of Competency from the Resources and Infrastructure (RII) Training Package.
- A change from Duty of Care style delivery to Competency-Based training and assessment.
- Modular style training allowing future addition of different attachment combination competencies in a short format.
- The new training program now has a pathway to a Statement of Attainment.
- Photo card and the specific make and model of Telehandler and attachment type used in training and assessment is recorded.
- A 5 year expiry date on the card which requires the holder to undergo online or face to face refresher training to ensure their skills and knowledge remain current.
- Ability to check the validity of a card via a QR Code or online using the TSHA database.

FREQUENTLY ASKED QUESTIONS

- Q.** *Must I now have the new Gold Card to be able to continue to operate a Telehandler?*
- A.** No. Both old and new cards meet the responsibilities placed upon PCBU's, employers and operators under the past and present OHS/WHS Acts and Regulations.
- Q.** *What was the reason for changing the program if the old Gold Card training met regulatory requirements at the time?*
- A.** The TSHA's reasoning for change is our industry wanted an improved outcome from the training. Research revealed that Association members and industry wanted more in-depth training with pathways to Statements of Attainment, more content, refresher training and a program that could react quickly to changes in industry, as well as more close alignment to the requirements of amended WHS/OHS Acts and Regulations introduced in 2011-2012.
- Q.** *Can I just change my old Gold Card to the new one?*
- A.** Unfortunately, there is no provision for holders of an old Gold Card to upgrade to the new Gold Card without attending the new training course. The old Gold Card content does not directly map to the new program. However, there are shorter format assessment only and gap training allowances in the new program for experienced Telehandler operators.
- Q.** *What happens if I come onto a site and I'm told that I must have the new photo Gold Card?*
- A.** This requirement will be site-specific and should be complied with. This is NOT driven by the TSHA. The Association would recommend that if operators feel their skills are no longer current, retraining will be of benefit to you.

The TSHA's position is that both the old and the new training programs are acceptable under the OHS and WHS Acts and Regulations.

The TSHA is guided by industry to self-determine if the old Gold Card meets PCBU/Employers current risk management and WHS/OHS compliance requirements.

About the TSHA

The purpose of the TSHA is to ensure safety as well as support and promote the Telescopic Handler industry.

The TSHA is dedicated to ensuring members are kept up to date with the latest safety information relating to the operation and regulations regarding the use of elevated work platforms. This is done through the wide range of services and benefits made available to members of the TSHA. These services include access to the TSHA Operator License Training Scheme (Gold Card), industry advice lines, master agreements and specialised stationary available to order.

Should you wish to find out more about the TSHA please visit www.tsha.com.au or call 02 9998 2222