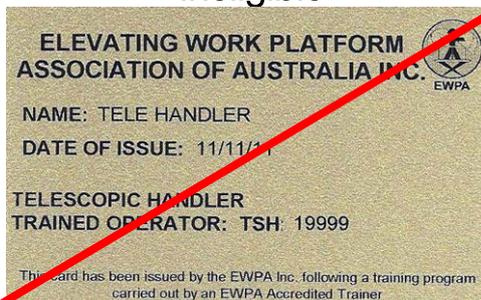


RENEWING YOUR EXPIRED TSHA GOLD CARD

Ineligible



Eligible



TSHA Gold Cards produced after 31st January 2014 have a photo ID and a 5-year expiry. If you hold the photo ID version of the TSHA Gold Card you are eligible to renew your Gold Card. You will be emailed 30 days prior to the expiry date to notify you that your card is about to expire with instructions on how to renew your TSHA Gold Card.

If you have been operating telehandlers regularly and maintained your practical skills, you will be able to complete an online renewal. The cost of the online renewal is \$50. You will need to complete a declaration and then the renewal consists of four sections and quizzes that verify your knowledge and operation of telehandlers, which you will need to complete and successfully pass.

A link to the online renewal will be provided to you and you will have a 6 month window (from your expiry date) to access the online renewal. **Note: you cannot operate a telehandler with an expired card.** You will be given 3 attempts to successfully complete the online renewal. If you receive an unsuccessful outcome, you will be directed to undertake face-to-face training. Upon successful completion, you will be re-issued your TSHA Gold Card with a revised 5-year expiry date.

If you have not been using telehandlers regularly (at least once a month) or do not feel you have maintained the skills to operate telehandlers safely, it may be beneficial to undertake face-to-face training. Details on how to access face-to-face training will be provided to you.

For licences that have expired more than 6 months ago you will be required to complete face-to-face training. Details of your previous trainer will be provided in your invitation email, alternatively you can find a training provider on the TSHA website here: <https://tsha.com.au/training/>

The online renewal is an automated process that sends an email to the email address we have on file for that operator. The onus is on the operator to maintain their details with us.

Please ensure your contact details are up to date with the TSHA by calling 02 9998 2222. Please provide your TSHA Gold Card number, your email address and home address.