Information Sheet

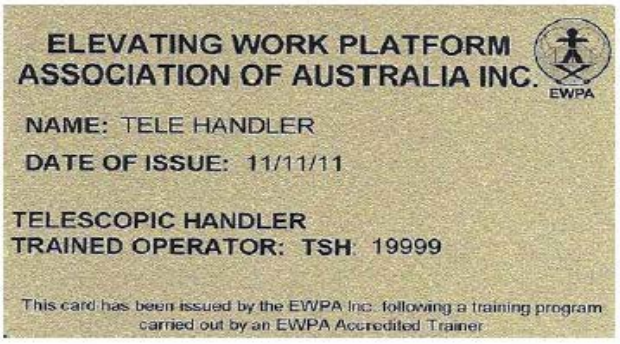
OLD GOLD CARDS (PRE-JANUARY 2014)

The TSHA Operator Training Program or "Gold Card" was created as a result of the TSHA working with industry, helping them to comply with the WHS/OHS Acts and regulation. This Gold Card program was designed to ensure that the Gold Card holder is trained in the safe use and operation of Telescopic Handlers.

The overall intention of the Gold Card Program is to assist operators, employers, equipment owners and manufacturers to more easily be able to comply with the WHS/OHS Regulation.

Current WHS/OHS Regulations require that operators of plant equipment must undergo activity-based instruction and training. As a result, Gold Cards issued prior to January 2014 (with no photo or expiry) will not be replaced / reissued by the TSHA, and the TSHA encourages holders of these cards to update their Gold Card and receive current Telescopic Handler Operator Training.

OLD AND NEW GOLD CARD TRAINING PROGRAMS



OLD CARD TRAINING PROGRAM: November 2009 – 31 January 2014

The old Gold Card program was originally designed as Duty of Care training and was a toolbox style delivery. The content was driven by industry needs; and assisted in meeting duty of care requirements under the OHS/WHS Acts and Regulations in place during that period.

NEW GOLD CARD INDUSTRY TRAINING PROGRAM: since 1 February 2014

The introduction of the new course included the following changes:

- Additional content on risk management.
- Newly designed learning and assessment resources, mapped to a Unit of Competency from the
- Resources and Infrastructure (RII) Training Package.
- A change from Duty of Care style delivery to Competency-Based training and assessment.
- Modular style training allowing future addition of different attachment combination competencies in a short format.
- The new training program now has a pathway to a Statement of Attainment.
- Photo card and the specific make and model of Telehandler and attachment type used in training and assessment is recorded.
- A 5 year expiry date on the card which requires the holder to undergo online or face to face refresher training to ensure their skills and knowledge remain current.
- Ability to check the validity of a card via a QR Code or online using the TSHA database.

FREQUENTLY ASKED QUESTIONS

Q. Can I change my old Gold Card to the new one?

A. Unfortunately, there is no provision for holders of an old Gold Card to upgrade to the new Gold Card without attending the new training course. The old Gold Card content does not directly map to the new program. However, there are shorter format assessment only and gap training allowances in the new program for experienced Telescopic Handler operators

Q. I have lost my old card, can I get a replacement Gold Card?

A. The TSHA are not replacing Gold Cards received from training delivered prior to January 2014. The Gold Card Training has been significantly updated since this time.

The TSHA recommends everyone update their Gold Card and receive current Telescopic Handler Operator Training.

Q. Can I keep using my old Gold Card? Is the old card not acceptable?

A. The TSHA does not recommend continuing to use the old card and recommends operators re-train on the new training program to ensure their training is up to date.

This can be done by finding an Accredited Trainer on the TSHA website and attending the 1-day training course. We will still keep records of the old card to demonstrate that you were trained under the old Program.

Additionally, you may find that many sites no longer accept the old style card. Any site-specific rules must be complied with.

Q. Is this change, just to ensure all cards include a photo?

A. No it is not about the photo ID. The Gold Card Training course has been significantly updated and this change has been made to ensure all Gold Cards being issued meet current WHS Regulations.

Q. What if you change the course again? Will I need to get training every time you make a change?

No. With the update in the course, we also introduced an online renewal course. This is an effective way to keep operators up-to-date with safe work practices.

We regularly update and improve the Gold Card Training Program, including the online renewal course.

Please ensure you keep your details (email and phone number) with the TSHA up to date and you will be notified when your card is due to expire and provided with details on how to renew.

Q. I have regularly operated Telescopic Handlers and have kept my practical skills current. Why do I need new training?

Gold Card Training is based on assessing the operator's competency in safely operating a Telescopic Handler. It includes a classroom component as well as practical assessment. The training includes any safety messages that may help operators avoid taking risks when working at height.

If you have been regularly using a Telescopic Handler then you should have no concerns with the training and you may find some helpful lessons to keep you and others safe.